

New Patient Information Package

Please find enclosed the necessary information we will need for you to complete **prior** to accepting you as a patient.

**Please follow the instructions carefully. Print clearly and legibly.
Incomplete forms will result in a slower process.**

- 1) Please date and put your name on **ALL** pages. Forms will be processed in order in which they are received.
- 2) **A set of forms must be completed for each family member.**
- 3) Ensure your Health Card is Valid (check Expiry date), the number is correct and include the version code (2 letters at the end of the number).
- 4) Please be **Honest** on all Personal/Medical History.
- 5) List as many surgeries and medical history as you can recall (specific dates not necessary, an approximately year would be sufficient).
- 6) If you are currently taking any prescription medications **we will require a Pharmacy Print Out, (Must be submitted with this form).**

Niagara Medical Group adheres to a Strict Policy regarding NARCOTIC MEDICATIONS. No patient will be prescribed narcotic medications without previous medical investigation, documentation and only at the Doctor's discretion.

- 7) Immunization records required for all children under the age of 16 **please provide photocopy.** (If you do not have a record for your children, Public Health will be able to provide you with one.)
- 8) Transfer of records from other Physicians will be done only when necessary.
- 9) Return entire package as soon as possible. **We will call you when your paperwork has been processed and a Dr. has been assigned to you.**

Enclosed is information from the Ministry of Health, general information about our office and programs we offer. Please take time to review **and/or** visit our website.

Website: www.NiagaraMedicalGroup.com

Patients currently without a family Doctor or patients with a family Doctor outside the Niagara Region will be given priority.

**For all New Patient enquiries and appointments contact:
Ext # 243**

Regular Office Hours

Monday: 9:15 – 7:30
Tuesday – Thursday: 8:30 – 7:30
Friday: 8:30 – 12:30 and 2:00 – 6:30
Saturday: 9:00 – 12:30

Office Extensions

Appointments/Switch Board Ext# 0	Prescriptions Ext # 276
Business Office Ext # 223	Lab Ext # 252
Workshop Registration Ext # 274	New Patient Information Ext # 221
Program Secretary (Nutrition, Chiropraxy) Ext # 265	Referrals Ext # 227 or 305

Urgent Care Clinic (On Premises)

Monday – Thursday: 11 a.m.-12 and 2:00 – 7:30
Friday: 11 a.m. – 12 and 2:00 – 5:00
Saturday: 9-12:30 a.m.

Same Day Bookings, By Appointment Only (NO Walk-Ins) Care Provided by our Physicians and Nurse Practitioners

Urgent Care problems are considered – Workplace Injuries, cough, cold, sore throat, ear and eye infections, rashes and minor acute problems, etc.... Please Note: In cases of severe shortness of breath, chest pain, and all fractures you should call 911 or go directly to your local Emergency Department

*** PLEASE NOTE: Due to Urgent Care Clinics being provided on premises, we ask that you ***
DO NOT USE Walk-In-Clinics. The physicians of the group will be negated (required to pay) for the services you receive at Walk-In-Clinics. Also, the Walk-In-Clinics are not obligated to provide your physician with any information collected at your visit.

Services Available to all Enrolled Patients (On Site)

Wellness and Prevention Program	Chiropraxy
Workshops on a variety of health-related issues	Healthy U Program
Collaborative Care Management	Psychiatric Services
Mental Health Counseling	Smoking Cessation Program
Chronic Disease Management	Nutrition/Dietician Services
Laboratory and ECG Services	Nurse Practitioners

Affiliations with Community Agencies: such as Arthritis Society of Canada and Heart Niagara

Prescription Repeats and Renewals

If you require a repeat or renewal of your prescription, please have your pharmacy fax a request to our office and allow 24-48 hours, for our office to process.
It is recommended that each patient deal with one pharmacy, this is to provide more continuity and better health care.

Test Results

Due to the volume of test results the office will only notify you of abnormal results. If you do not hear from the office and wish to discuss your results you can book an appointment with your Doctor.

After Hours Service

When contacting our office after hours, you will be directed to either the answering service or the Telephone Health Advisory Service (THAS). A THAS Registered Nurse will triage your condition over the phone and direct you to the appropriate services at that time. Your Physician will be provided with a report of all telephone inquiries that are directed to THAS.

***** IF YOU MISS YOUR INITIAL APPOINTMENT YOU WILL NOT BE ACCEPTED INTO THE PRACTICE*****

New Patient Application

Name: _____ (as it appears on your Health Card)
 Preferred/Chosen Name: _____ Pronouns: _____
 Date of Birth : ____ / ____ / ____ Age: _____
 Health Card #: _____ Version Code: _____
 Expiry Date: ____ / ____ / ____ Sex Assigned at Birth: _____ Gender: _____
 Address: _____
 City _____ Postal Code: _____
 Home Phone # _____ Work # _____ Cell # _____
 Emergency Contact and/or Next of Kin _____
 Home Phone # _____ Work # _____ Cell # _____

Which of the following best represents your racial or ethnic heritage? (Circle all that apply)

White	Black/African American	West Asian/Arab	Latin American/Hispanic	South Asian
Indigenous/First Nations	Metis	Inuit	East/Southeastern Asian	Other:

In which language would you most prefer your care? _____
 Are you currently under the care of a Primary Care Provider: Yes No
 Previous Primary Care Provider: _____
 Address _____
 City _____
 Marital Status: (Circle) Single Married Widowed Divorced Separated Common-Law Partnered
 Who do you live with? (Circle all that apply) Self Spouse Children Parents Grandparents
 Occupation: _____ Full Time / Part Time
 Are you a student Yes No
 School _____ Grade _____

Personal History

Smoker YES / NO
Please indicate: (circle) Cigarettes Cigars Pipe Vape Chew
 If yes: # per day/amount _____ How long have you been a smoker _____
 Have you ever tried to quit smoking YES / NO
Alcohol YES / NO
Would you normally drink: (circle) Beer Wine Liquor
 If yes: # of drinks _____ per week / per month
Cannabis and other drug use YES / NO
 Please indicate drug and frequency _____
 Do you follow any special diet? Yes No
 (e.g.: vegetarian, low salt, high fiber, diabetic, celiac, iron, etc.) _____
 Do you exercise? Yes No
 If yes what kind of exercise do you do (e.g. Walking, Cardio) _____
 Frequency and Duration (e.g.: 3 times per week for 30 minutes) _____

Allergies

Do you have any allergies? Yes No

If yes please list and tell us about your reaction _____

Past Medical and Surgical History

Have you ever had Surgery? Yes No

Surgery	Year	Doctor	Hospital

Have you ever had any broken bones? Yes No
(If Yes please list and include year)

Bone	Year

Have you ever been hospitalized for any other reason?

Year	Reason	Hospital

Please list all current/ongoing Medical Conditions

Are you currently under the care of any **other Health Care Professional(s)** ... YES / NO

(Specialist, Physiotherapist, Chiropractor, Mental Health, Addictions Counselor, Weight Loss Centre, Naturopath, etc.)

If yes, please list _____



Prescription and Over-The-Counter (include vitamins/herbal) Medications

Name	Dosage	Directions

What Pharmacy do you deal with (Please provide location) _____

Immunizations (Please Provide Immunization Record if you have one)

When did you last have a Tetanus Shot _____/Unknown

Please tell us about other vaccinations you have ad (e.g.: Gardasil, Hepatitis, or Travel)

Family History	Mother	Father	Aunts	Uncles	Brothers	Sisters	Grandparents

Please feel free to use this space to tell us anything that may not have been covered, or any **current problems or concerns** you would like to discuss with the Doctor in the near future.
